



INDONESIA:

Country Report on Patient Safety

**The National Committee on Patient Safety
Ministry of Health, Republic of Indonesia**

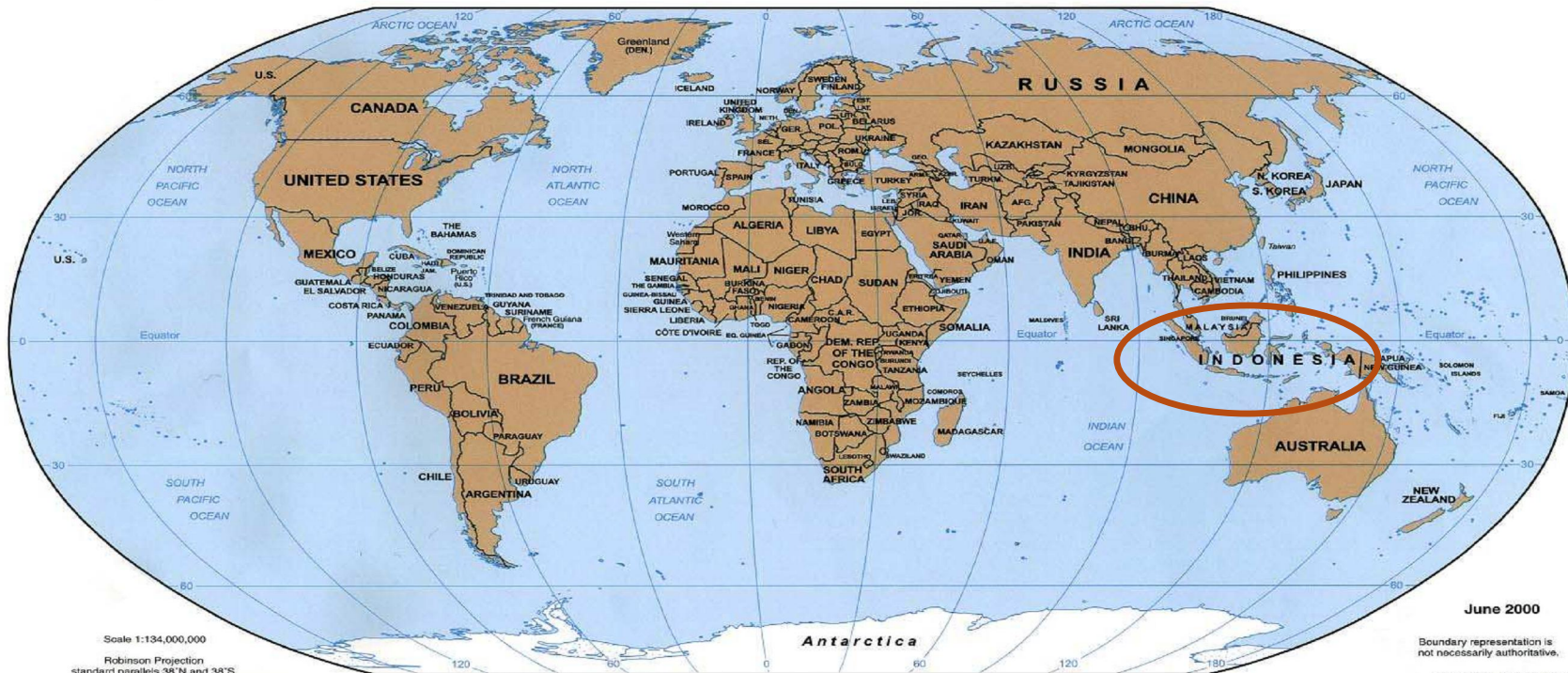
Herkutanto

Guru Besar FKUI



- **Ketua Komite Nasional Keselamatan Pasien Rumah Sakit, Kementerian Kesehatan Republik Indonesia**
- **Ketua Konsil Kedokteran, Konsil Kedokteran Indonesia, 2014 - 2019**
- Menyelesaikan pendidikan Doktor, Sp. For, dokter, dari UI dan Monash University, Melbourne
- Menyelesaikan pendidikan SH, Master of Laws (LL.M) dari UI dan La Trobe University, Melbourne

Indonesia on the world map



THE CHALLENGES IN PATIENT SAFETY

- ***Magnitude of burden***: high number of population, isolated wide-spread areas, cultural diversity and beliefs
- ***Limited healthcare resources***: limited infrastructures, limited awareness to patient safety

DISCUSSIONS FOR TODAY

1. National Leaderships on Patient Safety
2. Compliance to the Global and Regional Strategies on Patient Safety
3. Infection Control Programme in Indonesia
4. Our Current Principles in Patient Safety

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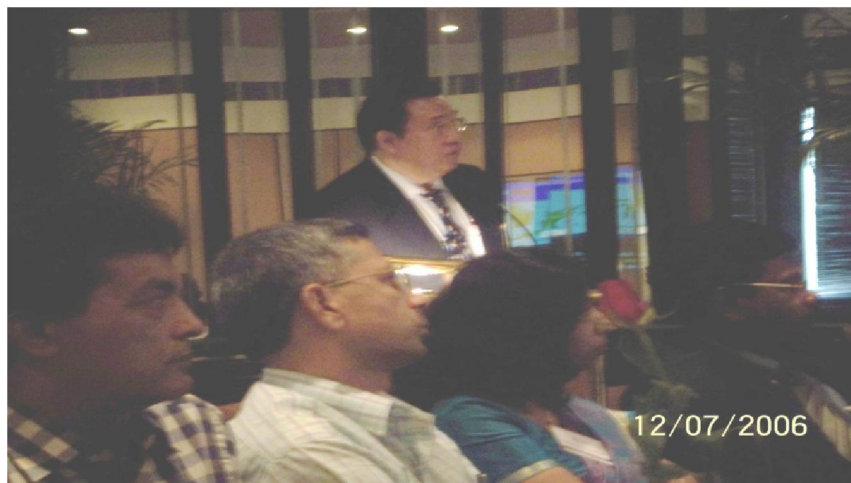
NATIONAL LEADERSHIPS ON PATIENT SAFETY

**Pencanangan
Gerakan Keselamatan Pasien
Rumah Sakit
Oleh
Menteri Kesehatan**

**Seminar Nasional Persi
21 Agustus 2005
JCC**



WHO South East Region, Regional Workshop on Patient Safety, New Delhi, 12 – 14 July 2006



JAKARTA DECLARATION

On Patients for Patient Safety in Countries of South-East Asia

We, the patients, consumer advocates, health care professionals, policy-makers and representatives of nongovernmental organizations, professional associations and regulatory councils having reflected on the issue of patient safety in the regional workshop on "Patients for Patient Safety", 17-19 July 2007, in Jakarta, Indonesia,

Referring to Resolution SEA/RC59/R3 on Promoting Patient Safety in Health Care, adopted at the 59th Session of the Regional Committee for South-East Asia Region, which notes "with concern the high human and financial toll of adverse events" and

Hosted by the Indonesian Hospital Association, 2007



**HELSINKI DECLARATION ON
PATIENT SAFETY IN ANAESTHESIOLOGY**

**Adoption of Helsinki Declaration on Patient Safety in Anaesthesiology
By The Indonesian Association of Anaesthesiology, 2012**

NATIONAL POLICIES ON PATIENT SAFETY

- What we have:
 - Patient Safety Committee at National Level
- What we donot have:
 - Integration of scaterred activities of Patient Safety conducted by various sectors
- Action Plan:
 - Formulate integrated national policy on quality and patient safety.

REGULATORY FRAMEWORK

For Patient Safety

Hospital Act No. 44 Year 2009

Health Act No. 36 Year 2009

Medical Practice Act No. 29 Year 2004

**Ministry of Health Decree No.
1691/MENKES/PER/ VIII/2011 on Patient
Safety**

**Ministry of Health Decree No.
251/MENKES/SK/VII/2012 on The Committee
on Patient Safety**

PATIENT SAFETY COMMITTEE PROFILE

Pengarah : 1. Sekretaris Jenderal
2. Direktur Jenderal Bina Upaya Kesehatan
3. Staf Ahli Menteri Bidang Mediko Legal

Ketua : Prof. Dr. Herkunto, SpF (K), SH, LL.M

Wakil Ketua : Dr. Nico A. Lumenta, K. Nefro, MM

Sekretaris : Direktur Bina Upaya Kesehatan Rujukan

1. Dr. dr. Sutoto, M.Kes. (Asosiasi Perumahsakitannya)
2. dr. Umar Wahid, Sp.P (Pakar Perumahsakitannya)
3. dr. Adib Yahya, MARS (Pakar Perumahsakitannya)
4. Prof. dr. Laksono Trisnantoro, Ph.D (Pakar Perumahsakitannya)
5. Elis Puji Utami, Ns, Skep, M.Kes (Unsur Keperawatan)
6. Dr. Zaenal Abidin, MHKes. (Pakar Kesehatan)
7. DR. drg. Nursanty Andi Sapada (Kementerian Kesehatan)
8. Dr. Heru Ariyadi, MPH (Asosiasi Perumahsakitannya)

COMPETENCE STANDARD FOR MEDICAL PRACTITIONER IN INDONESIA

CORE COMPETENCE:

- Ability to perform clinical procedures related to the health problem by applying principles of patient safety, personal safety, and the safety of others

*Indonesian Medical Council Regulation No. 11 Year 2012
On The Competence Standard for Medical Practitioners*

INDONESIAN PATIENT SAFETY STRATEGY



IMPLEMENTING PATIENT SAFETY IN INDONESIA

MACRO LEVEL

- All level of Regulators
- Accreditation body

National Capacity Building

MESO LEVEL

- Hospitals

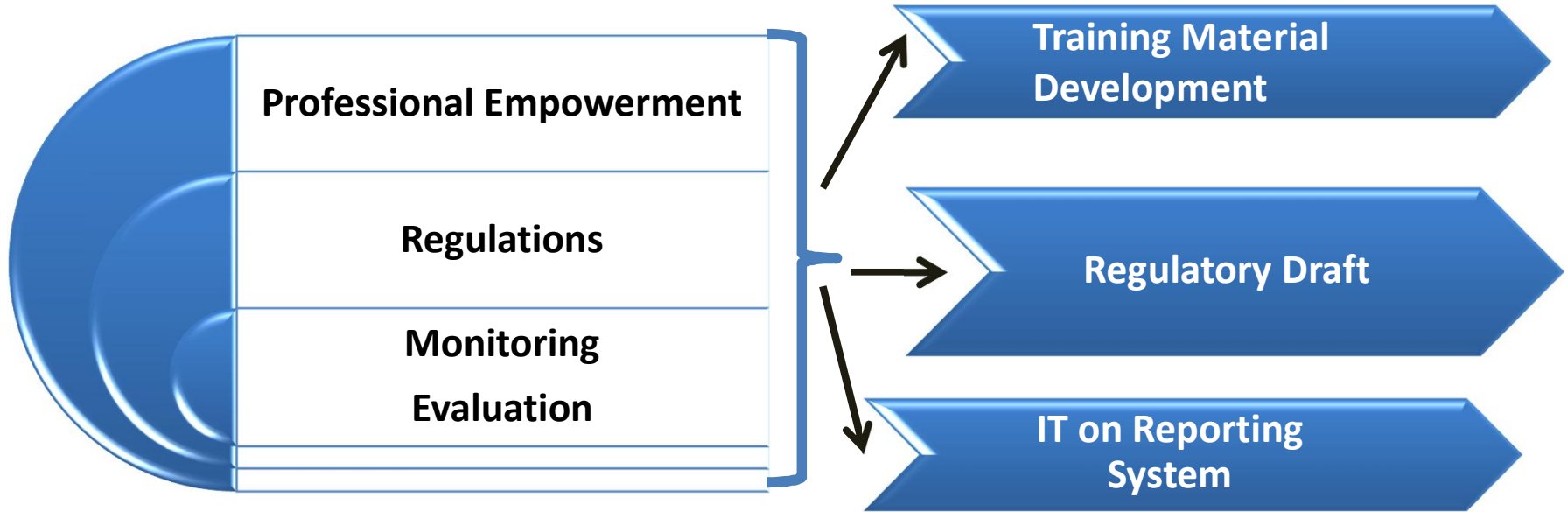
Institutional Capacity

MICRO LEVEL

- Health Professionals
- Hospital Managers /Owners

Professional Capacity building

FOCUS ACTIVITIES





WHO

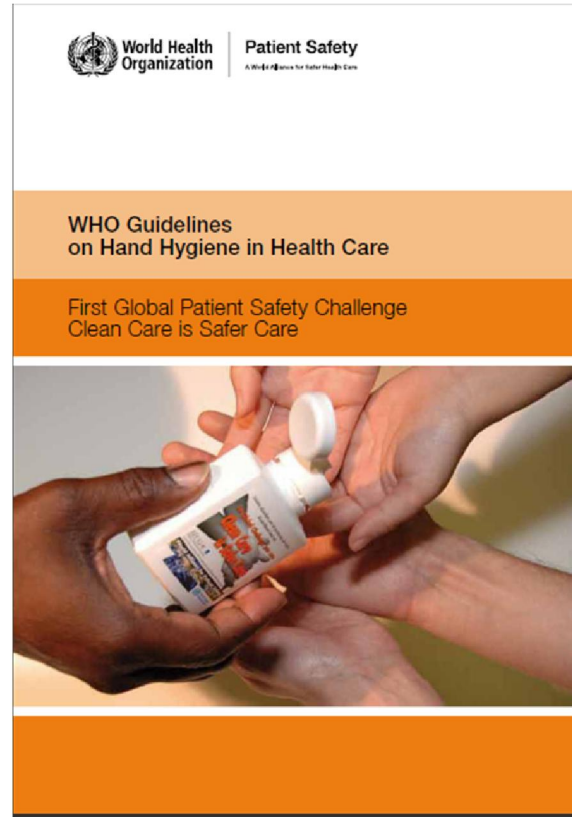
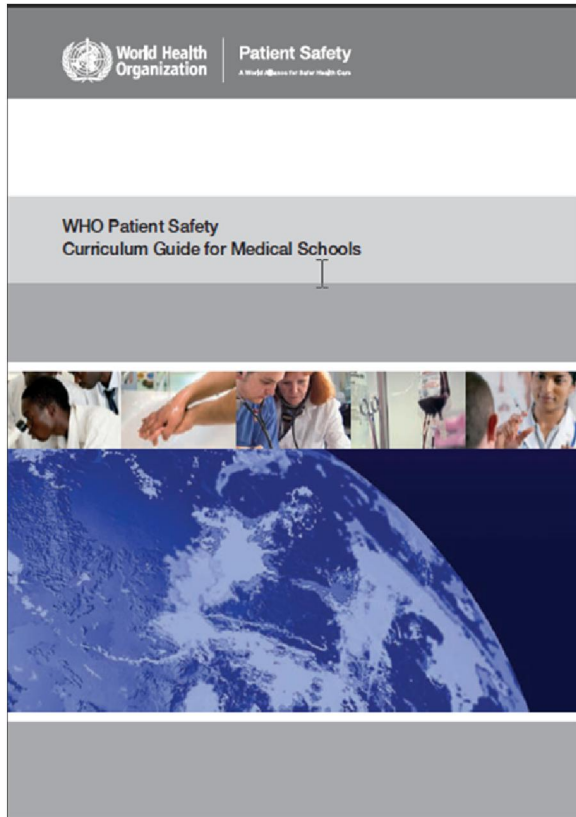
WHO SEARO

EUROPEAN COMMUNITY

**COMPLIANCE TO THE GLOBAL AND REGIONAL
STRATEGIES ON PATIENT SAFETY**

OFFICIAL NATIONAL REFERENCE:

Adopted by MoH, MoEC, HAC



WHO SEARO:

The Strategic objectives of the patient safety

- ***Strategic Objective 1:*** Improve the structural systems to support quality and efficiency of health care and place patient safety at the core at all levels of healthcare.
- ***Strategic Objective 2:*** Assess the nature and scale of harm to patients and establish system of reporting and learning at national level.
- ***Strategic Objective 3:*** Ensure a competent and capable work force which is aware and sensitive to patient safety.
- ***Strategic Objective 4:*** Prevent and control healthcare associated infection.
- ***Strategic Objective 5:*** Improve implementation of Global patient safety challenges and strengthen patient safety in all health programmes.
- ***Strategic Objective 6:*** Strengthen capacity for research and promote patient safety research.

Accreditation mechanism for hospital, laboratory and diagnostic facilities

- **What we have:**
 - National accrediting body existed since 25 years ago and has been undergone ISQua accreditation survey
 - Hospital accreditation system adapted JCI (Joint Commission International) standard
 - Accreditation programme is mandatory for all hospital
- **What we donot have:**
 - Health inspectorate for quality is not yet established
- **Action Plan:**
 - Accreditation system will be improved with the involvement of the stakeholders
 - Health inspectorate for quality

ensure a competent and capable work force which is aware and sensitive to patient safety

- **What we have:**
 - The Implementation of Curriculum on Patient Safety for 18 Medical Faculty since 2011 according to the WHO Standard
- **What we donot have:**
 - Curriculum on Patient Safety for other healthcare professional education
 - Integration with the National Strategy of Patient Safety
- **Action Plan:**
 - Developing Curriculum on Patient Safety for other healthcare professional education
 - Integration with the National Strategy of Patient Safety

INTEGRATION OF PATIENT SAFETY IN THE MEDICAL EDUCATION CURRICULLUM



- **Funded by The Ministry of Education and Culture**
- **Implemented to 18 School of Medicine in Indonesia since 2011**

the nature and scale of adverse events in healthcare system of reporting and learning

- What we have:
 - On going web based national reporting system for hospitals
 - Some hospitals implement incident reporting system
- What we donot have:
 - Integrated national reporting system, feedback, dan learning
 - national reporting system policies
- Action Plan:
 - Developing Integrated national reporting system, feedback, dan learning

Safe surgical care, Safe child birth, Safe injection, Safe medicine, Safe blood safety

- What we have:
 - National policy on Safe surgical care, Safe child birth, Safe injection, Safe medicine, Safe blood safety
 - implementation of Surgical checklist on some tertiary HCF
- What we do not have:
 - implementation of Surgical checklist on all level of HCF
- Action Plan:
 - To improve and disseminate surgical checklist



Clinical Privileges

Tindakan Medis

Clinical Privileges

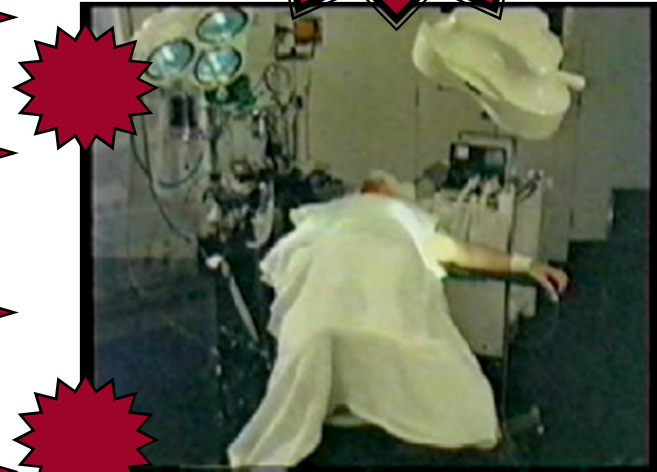
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Clinical Privileges

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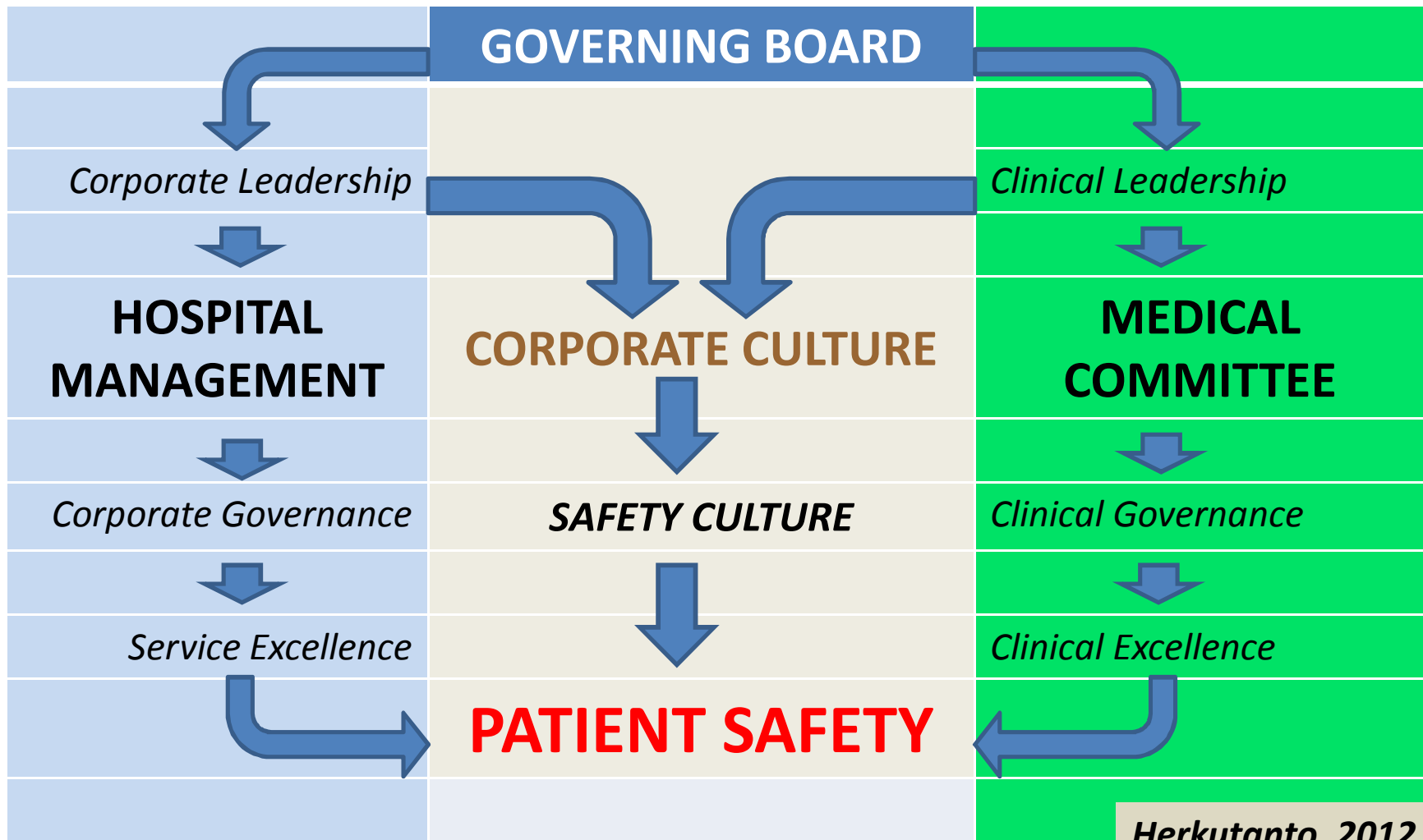


**PMK No
KOMITE MEDIS**

29/2004

PRAKTIK KEDOKTERAN

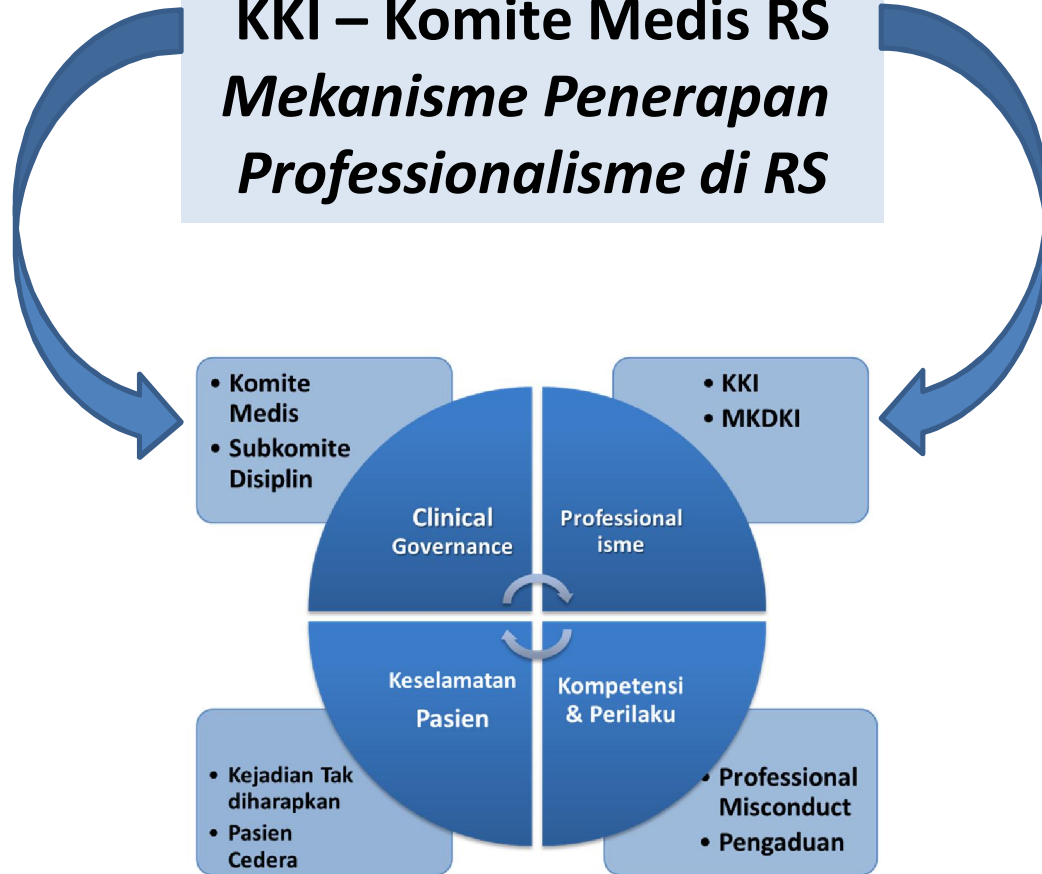






REGULASI (PERMENKES)

KKI – Komite Medis RS *Mekanisme Penerapan Professionalisme di RS*





MILESTONES

ACHIEVEMENTS

INFECTION CONTROL PROGRAMME (ICP)

MILESTONES OF ICP in INDONESIA

2002 - 2007 :
initiation of ICP
by the MOH

2007 – 2010 :
National
Guidelines (MOH
Decree) – Technical
Guidelines on ICP,
Surveillance on HAI
(Revised 3 times),
Hospital
accreditaion
instruments

2009:
National
Working
Group on ICP

2009 – 2014:
appointment
of 10
Hospitals as
model for
the ICP

Infection Control Program (ICP) in Indonesia by The MoH

Achievements:

- **Dissemination of information re: ICP to 733 hospitals**
- **95 ICP Trainers (72 hospital was trained)**
- **Host of APEC meeting in ICP (2013)**

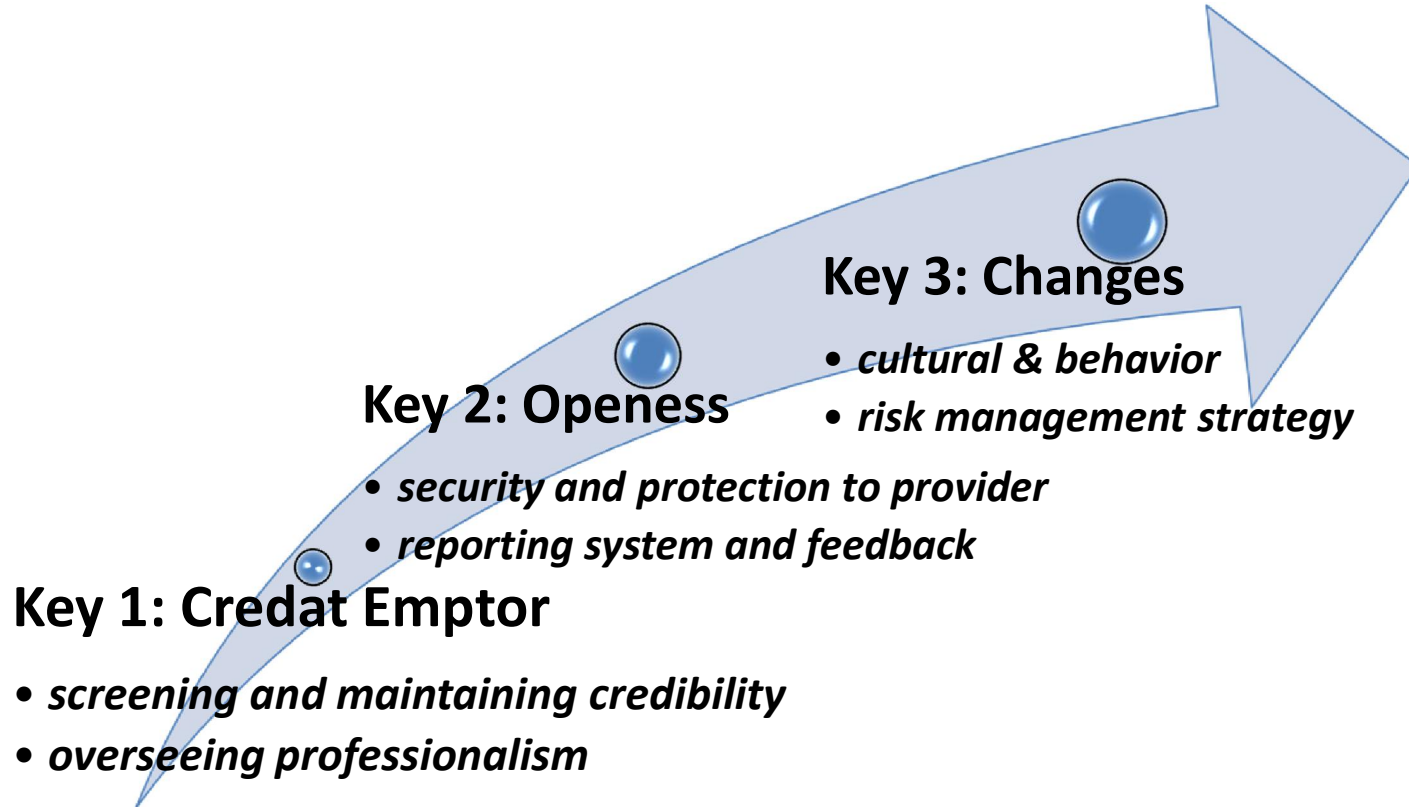


AFTER NINE YEARS OF JOURNEY

WHAT DO WE NOW BELIEVE

OUR CURRENT KEY PRINCIPLES IN PATIENT SAFETY

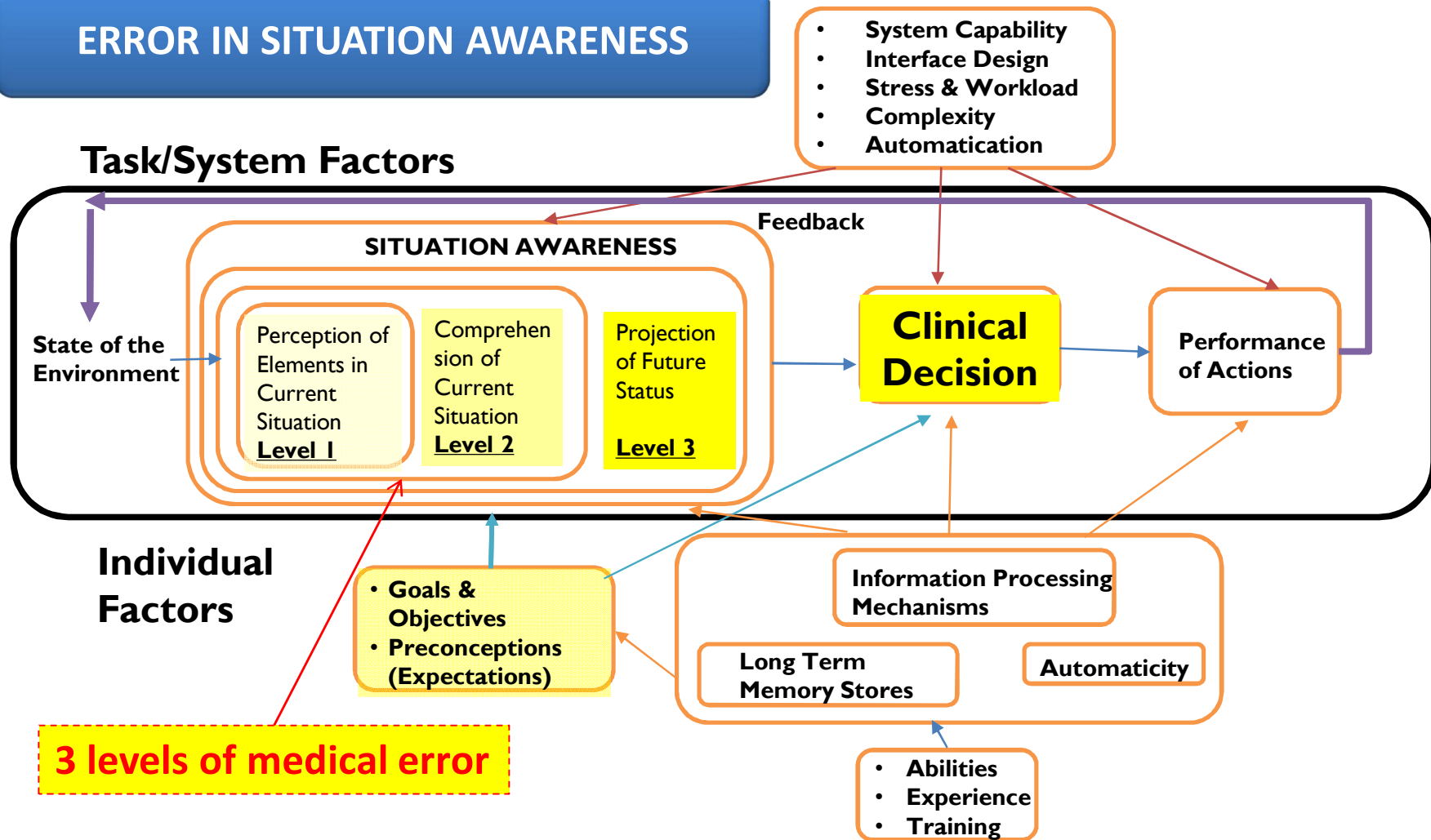
KEY PRINCIPLES TO PATIENT SAFETY



SITUATION AWARENESS

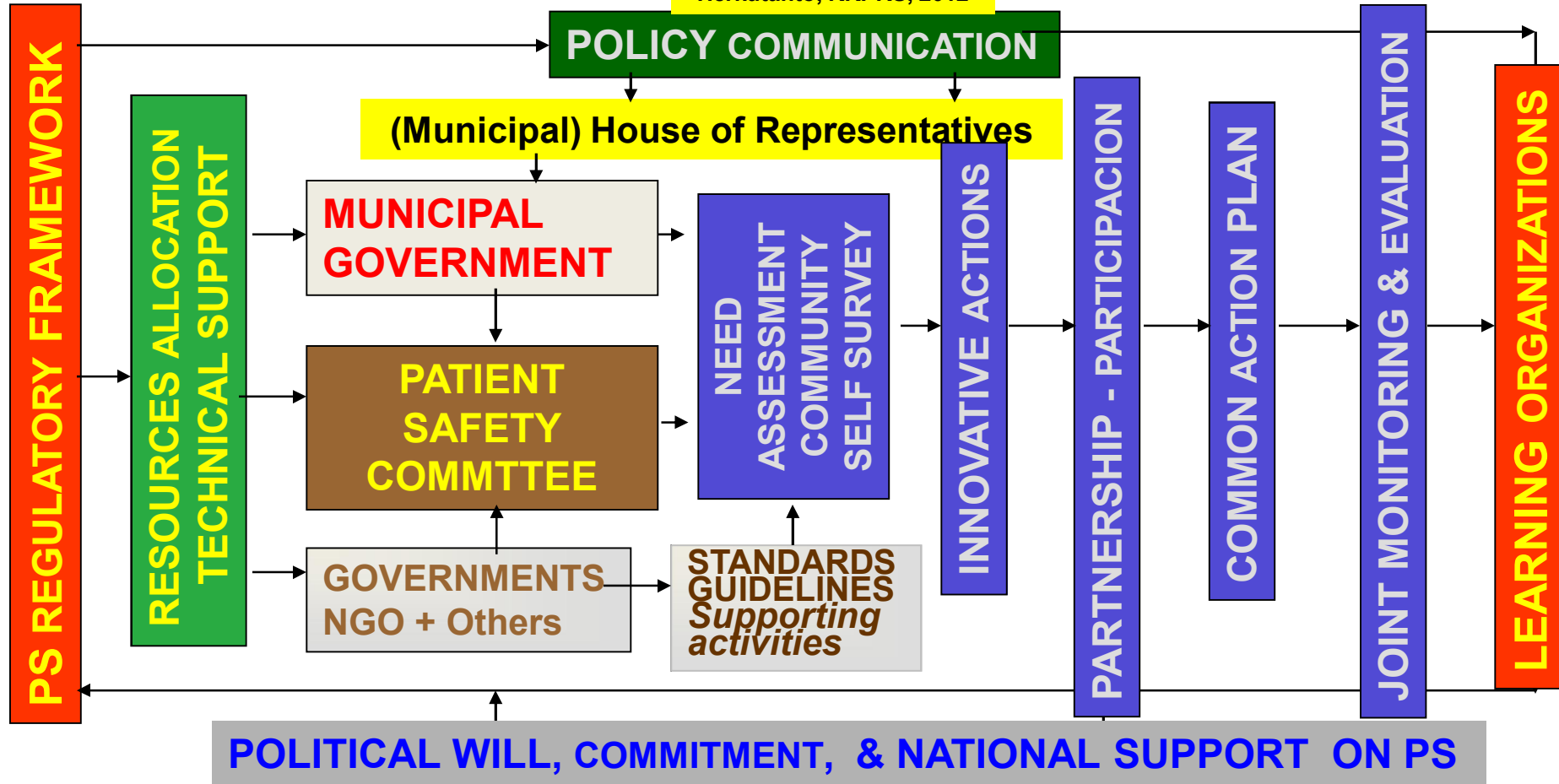


ERROR IN SITUATION AWARENESS



IMPLEMENTING PATIENT SAFETY IN HOSPITALS

Herkutanto, KKPRS, 2012



CONCLUSION

- Although patient safety activities were not new in Indonesia, we are not perfect yet
- We are struggling to challenge the huge obstacles to comply with the global standard of patient safety

